#### **VENDOR PAYMENT INFORMATION**

### INSTRUCTIONS FOR PROMPT PAYMENT OF PURCHASE ORDER

- You must receive a purchase order for the supplies or services provided.
- ♦ Supplies or services must be provided to the "Ship To" address, Block 6 of the Purchase Order, before payment will be made.
- Original invoices are required for payment; however, a copy may be accepted if marked
   ORIGINAL. Do not send extra or multiple copies of the invoice. This only delays processing.

### A PROPER INVOICE MUST CONTAIN THE FOLLOWING

- Complete Business Name and Remittance Address, Invoice Number, and Invoice Date.
- ♦ Order Number in Block 3 of the Purchase Order. For extra insurance, also provide the Requisition Number in Block 4.
- Description, price, and quantity of supplies or services actually delivered or rendered.
- ♦ Shipping and payment terms. Shipping charges in excess of \$100 must be supported by a paid receipt of charges.

## **BILLING ADDRESS, BLOCK 21 OF PURCHASE ORDER**

- ♦ INVOICES MUST BE SUBMITTED DIRECTLY TO THE ADDRESS PROVIDED IN BLOCK 21 OF THE PURCHASE ORDER.
- Payment will be made as close as possible to 30 days after a proper invoice is received at the designated billing office (see Block 21) or the date the material or service is accepted by the ordering unit, whichever is later.

#### **CUSTOMER SERVICE INQUIRIES**

PHONE NUMBER: (757) 523-6940

# E-MAIL ADDRESS via INTERNET: CSCALL@fincen.uscg.mil

- Please refer to the Coast Guard Purchase Order when inquiring about payment status. The information contained in Blocks 3, 4, and 5 of the Purchase Order is required to process your inquiry.
- A Customer Service representative will respond to your telephone or electroic mail inquiry.
- ♦ If all lines are busy when making a telephone inquiry, please leave a voice message. Your call will be answered as quickly as possible, normally within 24 hours. Please allow the 24-hour processing time before making any additional requests for payment status.

# FEDERAL AGENCIES ARE EXEMPT FROM TAXES.

♦ The tax exemption number for the U.S. Coast Guard is B-239641.

A Tax Exemption Certificate may be obtained from the issuing office listed in Block 5 of the Purchase Order.

# SAMPLE OF TRAILER CARD PROVIDED WITH CHECK

# INVOICES ARE NOT RETURNED, CHECKS ARE ELECTRONICALLY PROCESSED

NOTICE TO CHECK RECIPIENT	TREASURY-FINANCIAL MANAGE	MENT SERVICE	TFS FORM 3039 [REV]
VENDOR NAME: J. Q. VENDING CO. INC.	VENDOR LO MUNEER	999999999	
CG FINANCE CENTER	U.S. TREASURY REG. KANSA	AS CITY, KS	
ADDRESS: 1430A KRISTINA WAY CHESAPEAKE, VA 23326	3084-18796970	CHECK AMOUNT \$****496.21	11-15-93-
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